# **MBA**SCHEME & SYLLABUS





#### ST JOSEPH ENGINEERING COLLEGE

AN AUTONOMOUS INSTITUTION

Vamanjoor, Mangaluru - 575028

#### **MOTTO**

Service and Excellence

#### VISION

To be a global premier Institution of professional education and research

#### **MISSION**

- Provide opportunities to deserving students of all communities, the Christian students in particular, for quality professional education
- Design and deliver curricula to meet the national and global changing needs through student-centric learning methodologies
- Attract, nurture and retain the best faculty and technical manpower
- Consolidate the state-of-art infrastructure and equipment for teaching and research activities
- Promote all-round personality development of the students through interaction with alumni, academia and industry
- Strengthen the Educational Social Responsibilities (ESR) of the Institution



#### ST JOSEPH ENGINEERING COLLEGE

An Autonomous Institution Vamanjoor, Mangaluru- 575028

Affiliated to VTU-Belgaum & Recognized by AICTE NBA-Accredited: B.E. (CSE, ECE, EEE, ME, CIV) & MBA NAAC – Accredited with grade A+

#### MBA SCHEME & SYLLABUS

#### AUTONOMY AND ACCREDITATION

St Joseph Engineering College (SJEC) is an Autonomous Institute under Visvesvaraya Technological University (VTU), Belagavi, Karnataka State, and is recognized by the All-India Council for Technical Education (AICTE), New Delhi. SJEC is registered under the trust "Diocese of Mangalore, Social Action Department".

The SJEC has been conferred Fresh Autonomous Status from the Academic Year 2021-22. The college was granted autonomy by the University Grants Commission (UGC) under the UGC Scheme for Autonomous Colleges 2018 and conferred by VTU. The UGC Expert Team had visited the college on 28-29 November 2021 and rigorously assessed the college on multiple parameters. The fact that only a handful of engineering colleges in the state have attained Autonomous Status adds to the college's credibility that has been on a constant upswing. Autonomy will make it convenient for the college to design curricula by recognizing the needs of the industry, offering elective courses of choice and conducting the continuous assessment of its students.

At SJEC, the Outcome-Based Education (OBE) system has been implemented since 2011. Owing to OBE practised at the college, SJEC has already been accredited by the National Board of Accreditation (NBA). Five of the UG programs, namely Computer Science & Engineering, Mechanical Engineering, Electronics and Communication Engineering, Electrical & Electronics Engineering and Civil Engineering and MBA programs, have accreditation from the NBA.

Also, SJEC has been awarded the prestigious A+ grade by the National Assessment and Accreditation Council (NAAC) for five years. With a Cumulative Grade Point Average (CGPA) of 3.39 on a 4-point scale, SJEC has joined the elite list of colleges accredited with an A+ grade by NAAC in its first cycle. The fact that only 5 per cent of the Higher Education Institutions in India have bagged A+ or higher grades by NAAC adds to the college's credibility that has been on a constant upswing.

The college is committed to offering quality education to all its students, and the accreditation by NAAC and NBA reassures this fact. True to its motto of "Service and Excellence", the college's hard work has resulted in getting this recognition, which has endorsed the academic framework and policies that the college has been practising since its inception. The college has been leveraging a flexible choice-based academic model that gives students the freedom to undergo learning in respective disciplines and a transparent and continuous evaluation process that helps in their holistic development.

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#### SJEC MBA

The Department of Business Administration was started in the year 2007 with an objective of producing competent industry professionals with sound ethical values and service attitude. It was approved as a research centre in the year 2011 to offer Ph D programmes by VTU, Belagavi. The Department has been accredited by National Board of Accreditation (NBA) in 2020. The Department regularly organises Management Development Programmes, Faculty Development Programmes, Capacity Building Programmes and Student Development Programmes. With its total focus on Outcome Based Education, the Department has adopted active learning strategies in delivering the curriculum.

#### **Department Vision**

To impart quality management education to bring out competent, socially responsible and conscientious professionals.

#### **Department Mission**

- Imparting contemporary curriculum and its application to business situations
- Developing proficiency through continuous industry-academia interface and research
- Encouraging entrepreneurship and venture development
- Sensitizing the students towards the needs of society
- Inculcating diligence through extra-curricular activities

#### **Programme Educational Objectives (PEOs)**

- PEO 1: Graduates will be able to apply the theoretical concepts in real-life situations
- PEO 2: Graduates will be able to communicate effectively think critically and be able to manage interpersonal relationships
- PEO 3: Graduates will be capable of starting entrepreneurial ventures
- PEO 4: Graduates will be able to cater to the needs of the society
- PEO 5: Graduates will be able to adapt to a constantly changing environment

#### **Programme Outcomes (POs)**

At graduation, SJEC MBA Graduates will have the following outcomes:

- PO 1: Apply knowledge of management theories and practices to solve business problems
- PO 2: Foster Analytical and critical thinking abilities for data-based decision making
- PO 3: Ability to develop Value-based Leadership ability
- PO 4: Ability to understand, analyse and communicate global, economic, legal, and ethical aspects of business
- PO 5: Ability to lead themselves and others in the achievement of organisational goals, contributing effectively to a team environment

#### **Program Specific Outcomes (PSOs)**

- PSO 1: Foster Soft Skills to support industry requirements
- PSO 2: Develop entrepreneurial capabilities for entrepreneurship and venture creation

# I Semester MBA

	Credits		4	4	4	4	4	4		1	24
	otal Marks	οT	100	100	100	100	100	100	50	50	200
nation	EE Marks	IS	50	50	50	50	50	50	1		300
Examination	IE Marks	С	50	50	50	50	50	50	50	50	400
	ration in		3	3	3	3	3	3	1		
eek	fnma uaa		0	0	0	0	0	0	0		
ours/W	Techure Decture Tutorial Tutorial Practical Self-Study		0	0	0	0	0	0	0		
ning Ho	<b>IsirotuT</b>	T	0	2	2	2	0	0	2	7	10
Teach	Треогу Гестиге	Т	4	3	3	w 4 4			21		
!	Paper Setting Board	I	MBA	MBA	MBA	MBA	MBA	MBA	MBA	Com	Total
Course Title				S			nt		ic	я	
	Course Tide		Management and Organisational Behaviour	Managerial Economics	Accounting for Managers	Business Statistics	Marketing Management	Managerial Communication	Personality Development and Public Speaking	Industry Oriented Training – I (Problem Solving Skills)	
			21MBA101 Management and Organisational Behaviour	21MBA102 Managerial Economic	21MBA103 Accounting for Managers	21MBA104 Business Statistics	21MBA105 Marketing Managemer	21MBA106 Managerial Communication	21MPD107 Personality Development and Publ Speaking	211TP108 Industry Oriented Training – I (Probler Solving Skills)	
	Course and Course Code Course Title										

# II Semester MBA

	Credits		4	4	4	4	4	4	1	ı	24
	otal Marks	οT	100	100	100	100	100	100	50	50	700
nation	EE Marks	IS	50	50	50	50	50	50	1	1	300
Examination	IE Marks	Э	50	50	50	50	90	50	50	50	400
	ni noiteru Rention in		8	3	3	3	3	8	ı		
eek	Inna Hag		0	0	0	0	0	0	0		
nrs/W	Teching Hours Week Tutorial Tu		0	0	0	0	0	0	2		7
ning Ho	<b>IsirotuT</b>	I	0	2	0	2	0	0		7	9
Teacl	Треогу Гестиге	Г	4	3	4	3	4	4			22
•	Paper Setting Board	I	MBA	MBA	MBA	MBA	MBA	MBA	MBA	Com	
	Course Title		Human Resource Management	Financial Management	Research Methodology	Operations Research	Strategic Management	Entrepreneurship & Legal Aspects	Information Technology for Business	Industry Oriented Training – II (Mathematical Aptitude Skills)	al
	Course and Course Code		21MBA201	21MBA202	21MBA203	21MBA204	21MBA205	21MBA206	21MTB207	21ITM208	Total
	Course and C		PCC	PCC	PCC	PCC	PCC	PCC	MNCC	MNCC	
	SI. No.		1	7	3	4	5	9	7	∞	

III Semester MBA (Core Specialisation- Finance)

	Credits		4	4	4	4	4	4	2	26
	stal Marks	οT	100	100	100	100	100	100	100	002
nation	EE Marks	IS	90	20	50	20	95	50	20	350
Examination	IE Marks	Э	50	50	50	50	50	50	50	350
	ni notisand sruod		3	3	3	3	3	3		
'eek	Teching Hours Tutorial Tutorial Tutorial  Practical  Self-Study			0	0	0	0	0		
ours/W				0	0	0	0	0		
hing H				2	2	2	2	2		12
Teac	Треогу Гестиге	Г	3	3	3	3	3	3		18
	Paper Setting Board	I	MBA	MBA	MBA	MBA	MBA	MBA	MBA	Total
	Course Title	Elective	Elective	Elective	Elective	Elective	Elective	Project Phase I		
	Course and Course Code	21MBF30X	21MBF30X	21MBF30X	21MBF30X	21MBF30X	21MBF30X	21MBP307		
	Cours			PEC	PEC	PEC	PEC	PEC	SDC	
	No.			2	3	4	S	9	7	

semester and the prescribed credit shall be included in III semesters. The Project Phase I shall be considered as a head of passing and shall be considered for the award of degree. Those, who do not take up / complete the Project Phase I shall be declared fail and shall Project Phase - I: All the students admitted shall have to undergo mandatory Project phase I of minimum 03 weeks during II semester vacations. Project Phase I shall include Inter / Intra Institutional activities. Project Phase I examination shall be conducted during III have to complete during subsequent examination after satisfying the Project Phase I requirements.

### Finance-Core List of Electives

SI No Course Code Course Title		Remarks
21MBF301   Investment Management	<b>Annagement</b>	
21MBF302 Direct Taxation		
21MBF303 Banking and Financial Services	ncial Services	
21MBF304 Advanced Financial Management	al Management	Choose any Six courses
05 Mergers, Acquisiti	21MBF305   Mergers, Acquisitions and Corporate Restructuring	
21MBF306   Corporate Valuation	uo	
21MBF307 Risk Management and Insurance	and Insurance	

III Semester MBA (Core Specialisation- Human Resource)

	StiberD	4	4	4	4	4	4	2	56	
	~7:6~~									
	etal Marks	T	100	100	100	100	100	100	100	700
nation	CIE Marks SEE Marks			50	50	50	20	50	50	350
Exami				50	50	90	90	20	95	350
	ni noiserud hours			3	3	3	3	3		
'eek				0	0	0	0	0		
lours/W	Lecture  Tutorial  Tutorial  Tutorial  Tutorial  Tutorial  Tutorial			0	0	0	0	0		
hing H	<b>Isirotu</b> T	T	0	0	0	0	0	0		12
Теас	Треогу Гестиге	Г	4	4	4	4	4	4		18
9	Paper Setting Board	Į.	MBA	MBA	MBA	MBA	MBA	MBA	MBA	Total
	Elective	Elective	Elective	Elective	Elective	Elective	Project Phase I			
Course and Course Code			21MBH30X	21MBH30X	21MBH30X	21MBH30X	21MBH30X	21MBH30X	21MBP307	
	Course		PEC	PEC	PEC	PEC	PEC	PEC	SDC	
	No.		1	2	3	4	5	9	7	•

vacations. Project Phase I shall include Inter / Intra Institutional activities. Project Phase I examination shall be conducted during III semester and the prescribed credit shall be included in III semesters. The Project Phase I shall be considered as a head of passing and shall be considered for the award of degree. Those, who do not take up / complete the Project Phase I shall be declared fail and shall Project Phase - I: All the students admitted shall have to undergo mandatory Project phase I of minimum 03 weeks during II semester have to complete during subsequent examination after satisfying the Project Phase I requirements.

## Human Resource - Core List of Electives

Remarks				Choose any Six courses			
Course Title	21MBH301 Recruitment and Selection	21MBH302 HR Analytics	21MBH303 Industrial Legislations and Labour laws	21MBH304 Compensation and Reward System	21MBH305 Organizational Leadership	21MBH306   Personal Growth and Interpersonal Effectiveness	21MBH307 Organization Change and Development
SI No Course Code	21MBH301	21MBH302	21MBH303	21MBH304	21MBH305	21MBH306	21MBH307
SINo	1	2	3	4	5	9	7

III Semester MBA (Core Specialization- Marketing)

		Credits		4	4	4	4	4	4	2	70
		otal Marks	Σ	100	100	100	100	100	100	100	200
	nation	EE Marks	S	50	50	50	50	50	50	50	350
	Examination	IE Marks	c	50	50	50	20	20	50	50	320
		nration in hours	a	3	3	3	3	3	3		
	/eek	Self-Study	S	0	0	0	0	0	0		
	Teaching Hours/Week	Practical	Ь	0	0	0	0	0	0		
	hing H	[sirotuT	T	0	0	0	0	0	0		12
	Teac	Треогу Треогу	Т	4	4	4	4	4	4		18
		Paper Setting Board	I	MBA	Total						
		Course Title		Elective	Elective	Elective	Elective	Elective	Elective	Project Phase I	
_				21MBM30X	21MBM30X	21MBM30X	21MBM30X	21MBM30X	21MBM30X	21MBP307	
-		Course									

semester and the prescribed credit shall be included in III semesters. The Project Phase I shall be considered as a head of passing and vacations. Project Phase I shall include Inter / Intra Institutional activities. Project Phase I examination shall be conducted during III shall be considered for the award of degree. Those, who do not take up / complete the Project Phase I shall be declared fail and shall Project Phase - I: All the students admitted shall have to undergo mandatory Project phase I of minimum 03 weeks during II semester have to complete during subsequent examination after satisfying the Project Phase I requirements.

### Marketing - Core List of Electives

Course Title Remarks		lytics		Choose any Six courses			Aanagement
Course II	21MBM301 Services Marketing	21MBM302 Marketing Research and Analytics	21MBM303 Consumer Behaviour	21MBM304 Retail Management	21MBM305 B2B Marketing Management	21MBM306 Logistics and Supply Chain Management	
Code	// Se	4302 Ma	//303 Co	//////////////////////////////////////	4305 B2	4306 Lo	
SI No Course Code	21MBN	21MBN	21MBN	21MBN	21MBN	21MBN	
SI No	1	2	3	4	S	9	

III Semester MBA (Dual Specialization-Finance and Marketing)

		Credits		4	4	4	4	4	4	2	26
		sarka Marks	Σ	100	100	100	100	100	100	100	200
ation	CIE Marks ation at		S	50	20	50	50	50	20	20	350
Fvamin	Examilia	IE Marks	Э	50	50	50	50	50	20	50	350
		uration in hours	a	3	3	3	3	3	3		
Joo	cek	Self-Study	S	0	0	0	0	0	0		
Teaching Hours/Week	ours/ w	<b>Practical</b>	Ь	0	0	0	0	0	0		
hing H	n gmm	IsirotuT	L	2	2	2	0	0	0		9
Tear	ıear	Треогу Гестиге	Т	3	3	3	4	4	4		21
	Paper Setting Board			MBA	Total						
	Course Title				Elective	Elective	Elective	Elective	Elective	Project Phase I	
	Course and Course Code			21MBF30X	21MBF30X	21MBF30X	21MBM30X	21MBM30X	21MBM30X	21MBP307	
	Cours		PEC	PEC	PEC	PEC	PEC	PEC	SDC		
	SI. No.			-	2	3	4	2	9	7	

Project Phase - I: All the students admitted shall have to undergo mandatory Project phase I of minimum 03 weeks during II semester semester and the prescribed credit shall be included in III semesters. The Project Phase I shall be considered as a head of passing and shall be considered for the award of degree. Those, who do not take up / complete the Project Phase I shall be declared fail and shall vacations. Project Phase I shall include Inter / Intra Institutional activities. Project Phase I examination shall be conducted during III have to complete during subsequent examination after satisfying the Project Phase I requirements.

Note: **Dual specialization** – Finance and Marketing: The students have to select three electives from finance and three electives from marketing from the list of elective courses on offer.

III Semester MBA (Dual Specialization- Finance and Human Resource)

	Credits			4	4	4	4	4	2	26	
	~ <b>7:F</b> ~ ~ <b>.</b>										
	otal Marks	T	100	100	100	100	100	100	100	200	
nation	EE Marks	S	50	20	50	50	50	50	50	350	
Examination	IE Marks	Э	50	50	50	50	50	50	50	350	
	nration in Pours	a	3	3	3	3	3	3			
eek	Lecture  Lecture  Tutorial  Tutorial  Practical		0	0	0	0	0	0			,
ours/W			0	0	0	0	0	0			
hing H			2	2	2	0	0	0		9	
Teac	Треогу Гестиге	Т	3	3	3	4	4	4		21	١.
4	Paper Setting Board	I	MBA	MBA	MBA	MBA	MBA	MBA	MBA	Total	
	Course Tide	Elective	Elective	Elective	Elective	Elective	Elective	Project Phase I			
	Course and Course Code			21MBF30X	21MBF30X	21MBH30X	21MBH30X	21MBH30X	21MBP307		
	Course		PEC	PEC	PEC	PEC	PEC	PEC	SDC		1
	No.		-	2	3	4	5	9	7	+	

Project Phase - I: All the students admitted shall have to undergo mandatory Project phase I of minimum 03 weeks during II semester semester and the prescribed credit shall be included in III semesters. The Project Phase I shall be considered as a head of passing and shall be considered for the award of degree. Those, who do not take up / complete the Project Phase I shall be declared fail and shall vacations. Project Phase I shall include Inter / Intra Institutional activities. Project Phase I examination shall be conducted during III have to complete during subsequent examination after satisfying the Project Phase I requirements.

Note: Dual specialization - Finance and Human Resource: The students have to select three electives from finance and three electives from human resource from the list of elective courses on offer.

III Semester MBA (Dual Specialization- Human Resource and Marketing)

											٦
	Credits		4	4	4	4	4	4	2	26	
	otal Marks	Σ	100	100	100	100	100	100	100	200	
nation	SEE Marks		50	50	50	50	50	50	50	350	
Examination	IE Marks	Э	50	50	50	50	50	50	50	350	
	Duration in hours		3	3	3	3	3	3			-
eek	Techure Lecture Theory Lecture Tutorial Tutorial Tutorial  Self-Study			0	0	0	0	0			-
ours/W				0	0	0	0	0			-
hing H				0	0	0	0	0		0	
Теас				4	4	4	4	4		24	=
,	Paper Setting Board	I	MBA	MBA	MBA	MBA	MBA	MBA	MBA	Total	
	Course Title				Elective	Elective	Elective	Elective	Project Phase I		
İ	Course and Course Code			21MBH30X	21MBH30X	21MBM30X	21MBM30X	21MBM30X	21MBP307		
	Cours			PEC	PEC	PEC	PEC	PEC	SDC		
	SI.		1	2	3	4	S	9	_		

Project Phase - I: All the students admitted shall have to undergo mandatory Project phase I of minimum 03 weeks during II semester vacations. Project Phase I shall include Inter / Intra Institutional activities. Project Phase I examination shall be conducted during III semester and the prescribed credit shall be included in III semesters. The Project Phase I shall be considered as a head of passing and shall be considered for the award of degree. Those, who do not take up / complete the Project Phase I shall be declared fail and shall have to complete during subsequent examination after satisfying the Project Phase I requirements.

Note: Dual specialization – Human Resource and Marketing: The students have to select three electives from human resource and three electives from marketing from the list of elective courses on offer.

IV Semester MBA (Core Specialization-Finance)

		Credits		3	3	4	4	12	76
		otal Marks	T	100	100	100	100	100	200
	nation	EE Marks	S	50	50		50	50	200
	Examination	IE Marks	)	50	50		90	50	200
		nration in hours	a	3	3	n by s to be em			
,	/eek	Self-Study	S	0	0	Any MOOC topic (Choices are given by department) with minimum 16 weeks to be completed between I Sem to IV Sem			
	Teaching Hours/Week	Practical	Ь	0	0	Choices imum 1 n I Sem			
	hing H	<b>Isirotu</b> T	T	0	0	topic (C ith min between			
	Теас	Треогу Гестиге	Т	3	3	MOOC nent) w			9
,	j	Paper Setting Board	I	MBA	MBA	Any l departs con			Total
		Course Title		Elective	Elective	MOOC	Project Work (Final presentation and report submission)	Industry Internship	
		Course and Course Code		21MBF40X	21MBF40X	21AEC403	21MBP404	21INT405	
		Com		PEC	PEC	SDC	SDC	INT	
		SI. No.		1	2	33	4	S	

Finance-Core List of Electives

Remarks		Choose any two	
Course Title	21MBF401 Financial Derivatives	Indirect Taxation	International Financial Management
SI No Course Code	21MBF401	21MBF402	21MBF403
SI No	1	2	3

# IV Semester MBA (Core Specialization- Human Resource)

	Credits		3	3	4	4	12	26
	otal Marks	T	100	100	100	100	100	200
nation	EE Marks	S	50	50		90	95	200
Examination	IE Marks	C	50	50		50	50	200
	nration in hours	a	3	3	n by to be			
/eek	Self-Study	S	0	0	Any MOOC topic (Choices are given by department) with minimum 16 weeks to be completed between I Sem to IV Sem			
Teaching Hours/Week	Practical	Ь	0	0	Choices imum 1 n I Sem			
ching H	[kirotuT	T	0	0	topic (Crith min			
Tea	Треогу Гесture	Т	3	3	MOOC ment) w npleted			9
	Paper Setting Board	Ī	MBA	MBA	Any depart cor			Total
	Course Title		Elective	Elective	MOOC	Project Work (Final presentation and report submission)	Industry Internship	
	Course and Course Code		21MBH40X	21MBH40X	21AEC403	21MBP404	21INT405	
	Cour		PEC	PEC	PEC	SDC	INI	
	SI. No.		1	2	ς,	4	5	

## Human Resource-Core List of Electives

Remarks		Choose any two					
Course Title	International Human Resource Management	Human Resource Audit	Management Consulting for Business excellence				
Course Code	21MBH401	21MBH402	21MBH403				
SINo	1	2	3				

# IV Semester MBA (Core Specialization- Marketing)

	Credits		3	3	4	4	12	56
	otal Marks	Σ	100	100	100	100	100	200
nation	EE Marks	S	20	20		50	20	200
Examination	IE Marks	Э	50	50		50	50	200
	nration in sruod	a	3	3	ι by to be m			
eek	Self-Study	S	0	0	Any MOOC topic (Choices are given by department) with minimum 16 weeks to be completed between I Sem to IV Sem			
Teaching Hours/Week	Practical	Ь	0	0	Thoices a imum 16			
hing H	IsirotuT	T	0	0	topic (C ith mini betweer			
Теас	Theory Lecture	Г	3	3	MOOC ment) w			9
5	Paper Setting Board	Į.	MBA	MBA	Any depart			Total
	Course Title		Elective	Elective	МООС	Project Work (Final presentation and report submission)	Industry Internship	
	Course and Course Code		21MBM40X	21MBM40X	21AEC403	21MBP404	21INT405	
	Cour		PEC	PEC	PEC	SDC	INI	
	SI. No.		1	2	С	4	S	

Marketing -Core List of Electives

Remarks			
Course Title	21MBM401 Digital Marketing Management	21MBM402 Strategic Brand Management	21MBM403 International Marketing Management
Course Code	21MBM401	21MBM402	21MBM403
SINo	1	2	3

IV Semester MBA (Dual Specialization- Finance and Marketing)

		Credits		3	3		4		4	12	26
		otal Marks	Σ	100	100		100		100	100	200
	nation	EE Marks	IS	20	20				50	20	200
	Examination	IE Marks	С	50	50				50	50	200
ò		nration in hours	i noiteruU Paurs		3	n by	to be	cm			
•	/eek	Self-Study	S	0	0	Any MOOC topic (Choices are given by	6 weeks	to IV So			
	Teaching Hours/Week	<b>Iractical</b>	Ь	0	0	Choices	imum 1	department) with minimum 16 weeks to be completed between I Sem to IV Sem			
	hing H	Tutorial	Τ	0	0	topic (C	ith min				
	Teac	Theory Lecture		3	3	MOOC ment) w npleted			9		
•	•	Paper Setting Board	I	MBA	MBA	Any	depart	COI			Total
		Course Title		Elective	Elective		MOOC		Project Work (Final presentation and report submission)	Industry Internship	
		Course and Course Code		21MBF40X	21MBM40X		21AEC403		21MBP404	21INT405	
	Court		PEC	PEC		PEC		SDC	INT		
		SI.		-	7		3		4	S	

Note: Dual Specialisation- Finance and Marketing: The students have to select one elective each from finance and marketing from the list of elective courses on offer.

IV Semester MBA (Dual Specialization- Finance and Human Resource)

		StiborD		3	3		4		4	12	26
		sarka Marks	Т	100	100		100		100	100	500
	nation	EE Marks	IS	50	50				50	20	200
	Examination	IE Marks	Э	50	50				50	90	200
		uration in hours	a	3	3	n by	to be	TI.			
-	eek	Self-Study	S	0	0	Any MOOC topic (Choices are given by	department) with minimum 16 weeks to be	completed between I Sem to IV Sem			
	Teaching Hours/Week	Iractical Tractical	Ь	0	0	Choices	imum 1	ı I Sem			
	ching H	IsirotuT	T	0	0	topic (C	ith min	betweer			
	Теа	Треогу Гессиге	Т	3	3	MOOC	ment) w	npleted			9
	6	Paper Setting Board	I	MBA	MBA	Any ]	depart	con			Total
,		Course Title		Elective	Elective		MOOC		Project Work (Final presentation and report submission)	Industry Internship	
		Course and Course Code		21MBF40X	21MBH40X		21AEC403		21MBP404	21INT405	
		Cour		PEC	PEC		PEC		SDC	INI	
		SI.		1	2		3		4	5	

Note: Dual Specialisation- Finance and Human Resource: The students have to select one elective each from finance and human resource from the list of elective courses on offer.

IV Semester MBA (Dual Specialization- Human Resource and Marketing)

	Credits		3	3		4		4	12	26
	otal Marks	οT	100	100		100		100	100	500
nation	EE Marks	IS	50	50				90	50	200
Examination	IE Marks	Э	50	50				50	50	200
	nration in hours	a	3	3	n by	to be	m			
eek	Self-Study	S	0	0	Any MOOC topic (Choices are given by	department) with minimum 16 weeks to be	completed between I Sem to IV Sem			
Teaching Hours/Week	Practical	Ь	0	0	Choices	imum 1	ı I Sem			
ching H	IsirotuT	L	0	0	topic (C	ith min	betweer			
Теа	Треогу Гестиге	Т	3	3	MOOC	ment) w	npleted			9
	Paper Setting Board	I	MBA	MBA	Any	depart	COL			Total
	Course Title		Elective	Elective		MOOC		Project Work (Final presentation and report submission)	Industry Internship	
	Course and Course Code		21MBH40X	21MBM40X		21AEC403		21MBP404	21INT405	
			PEC	PEC		PEC		SDC	INT	
	SI.		-	2		3		4	S	

Note: Dual Specialisation- Human Resource and Marketing: The students have to select one elective each from human resource and marketing from the list of elective courses on offer.

#### **I SEMESTER**

#### MANAGEMENT AND ORGANISATIONAL BEHAVIOUR

Course Code	21MBA101	CIE Marks	50
Teaching Hours/Week (L:T:P:S)	4:0:0:0	SEE Marks	50
Credits	04	Exam Hours	03

#### **Course Learning Objectives:**

- 1. To discuss fundamental concepts and principles of management, including the basic roles, skills, and functions of management
- 2. To elaborate theoretical aspects and practice applications of managerial process
- 3. To analyse basic concepts and theories underlying individual behavior besides developing better insights into one's own self.
- 4. To build logic on Individual behavior in groups, dynamics of groups, team building and interpersonal effectiveness
- 5. To discover the importance of effective communication as a part of interpersonal relationship

#### **Module-1 Introduction to Management**

10 hours

Management: Introduction, Definition of management, Nature, Purpose and Functions, Levels and types of managers, managerial roles, skills for managers, Evolution of Management, Fayol's fourteen principles of management, Recent trends in management Growth in technology automation and virtual workplace, Work from Home (WFH), Gender Sensitivity

#### **Module -2 Functions of Management**

10 hours

Planning- Nature, Importance, Types, Steps in Planning, Planning Tools and Techniques, Essentials of a Good Plan. Organisation-Importance, Principles, Types of Organisation Structures, Span of Control, Centralisation and Decentralisation of Authority. Directing- Importance, Elements of Directing, Principles of Directing, Characteristics of Directing; Controlling- Need of Controlling, Characteristics of Control, Steps in the Controlling Process, Resistance to Control, Design of Effective Control System, Types of Control, Control Techniques. Decision-making- Concepts, Types, Difficulties in Decision-making, Decision-making for Organisational Effectiveness, Decision-making Styles.

#### Module -3 Organisational Behaviour

10 hours

Organisational Behaviour: Introduction, Definitions, Nature, Goals, Importance, Approaches to Organisational Behaviour, Models. Attitude-Meaning, Definition, Types, Components, Attitudes and Behaviour, Changing Attitudes in the Workplace; Ethics and social responsibility, Perception-Perception, Perceptual Process, Factors Influencing Perception, Perception and Decision-making; Personality-Definitions, Factors Influencing Personality, Big Five Personality Traits, Myers-Briggs Type Indicator (MBTI), Emotional Quotient(EQ); Motivation-Definitions, Process of Motivation (Cycle of Motivation), Nature, Importance, Types, Theories.

#### **Module -4 Managing Human at Work**

10 hours

Group Dynamics- Meaning of Group, Group Characteristics, Classification of Groups, Models of Group Development, Meaning of Group Dynamics, Group Behaviour, Impact of Group on Individual's Behaviour, Impact of External Factors on Group Behaviour. Teamwork- Nature of Teams, Team Characteristics, Teams Versus Groups, Teamwork, Processes of Teamwork, Types of Teams, Reasons for Team Failure, Creating Effective Teams.

**Interpersonal relationship:** Importance of communication as a part of interpersonal relationship, Transactional analysis

#### Module-5 Organizational Culture, Change and Stress Management 10 hours

Power and Politics- Nature of Power and Politics, Early Voices, Questioning Power and Authority, Sources of Power for Individuals, Managing Organisational Politics. Culture- Definitions of Organisational Culture, Strong Versus Weak Culture, Characteristics, Types, Levels, Dimensions, Creating Organisational Culture, Changing Organisational Culture.

Change- Change in Organizations, Resistance to Change, Managing Resistance to Change. Stress Management- Understanding Stress, Relation between Stress and Performance Level, Managing Stress.

#### **Course Outcomes:**

At the end of the course the student will be able to:

21MBA101.1	Discuss fundamental concepts and principles of management				
21MBA101.2	Appraise the functions of management in the light of planning, organizing and controlling				
21MBA101.3	Compile the challenges and opportunities of organizational behaviour				

21MBA101.4	Elaborate the nuances of managing human at work
21MBA101.5	Predict the forces of Organizational culture and stress management
21MBA101.6	Determine the nature of power and politics in organisations

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year
Tex	tbooks			
1	Management and Organizational Behaviors	Chuck Williams, James Cambell, Manjunath & Sandhya	Cengage Publications	2018
2	Essentials of Management	Koontz	McGraw Hill	8/e
3	Management: Text and Cases	VSPRao	Excel Books	2018
4	Organizational behavior	Stephen P Robbins, Timothy A. Judge, NeharikaVohra	Pearson	14th Edition, 2016
5	Organizational Behaviour	Fred Luthans	McGraw Hill International	12/e, 2017
Refe	rence Books			
1	Principles and practices of Management	Kiran Nerkar Vilas Chopde	Dreamtech Press	2011
2	Management Theory & practice	Chandan J. S	Vikas Publishing House	Latest edition
3	Management and Organizational Behaviour	Laurie J Mullins	Pearson education	Latest edition

#### Web links/Video Lectures/MOOCs

- 1. http://www.pondiuni.edu.in/sites/default/files/MANAGEMENT%20CON-CEPTS%20%26%20ORGANISATIONAL%20BEHAVIOUR.pdf
- $2. \ https://swayam.gov.in/nd2\_cec20\_mg03/preview$
- $3. \ https://examupdates.in/mba-organizational-behaviour-notes/$

#### **Course Articulation Matrix**

<b>Course Outcomes</b>		Prog	gram Oı	itcomes	(POs)		
(COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
21MBA101.1	2	2	-	-	-	-	-
21MBA101.2	-	-	2	-	-	-	2
21MBA101.3	-	-	-	-	2	-	-
21MBA101.4	-	-	2	-	2	2	-
21MBA101.5	2	-	-	-	2	-	-
21MBA101.6	-	-	2	-	2	_	-

1: Low 2: Medium 3: High

MANAGERIAL ECONOMICS						
Course Code	21MBA102	CIE Marks	50			
Teaching Hours/Week (L:T:P:S)	3:2:0:0	SEE Marks	50			
Credits	04	Exam Hours	03			

#### **Course Learning Objectives:**

- 1. To introduce the fundamentals, tools and theories of managerial economics.
- 2. To provide an understanding of the application of Economics in Business.
- 3. To learn the basic economic concepts.
- 4. To have an understanding of Demand, Production, Cost and Profit

#### Module-1 Introduction to Economics & Fundamental concepts

10 hours

Managerial Economics: The problem of scarcity and allocation of resources, Nature, Scope, & Significance of Managerial Economics, Role and Responsibilities of Managerial Economist, The circular flow of Economic activity, The Basic process of decision making.

Theory of the Firm: Firm and Industry, Forms of Ownership, Objectives of the firm, alternate objectives of firm. Managerial theories: Baumol's Model, Marris's Hypothesis, Williamson's Model. Behavioral theories: Simon's Satisficing Model, Cyert and March Model, Agency theory.

Fundamental concepts: Opportunity Costs, Marginal principle, Incremental Principle, Time perspective, Discounting and Equi-Marginal principles.

#### Module-2 Demand and Supply analysis

10 hours

Market analysis, Market Equilibrium, Law of Demand, Demand Function, Exceptions to the Law of Demand, Elasticity of Demand –Classification of Price, Income & Cross elasticity, Advertising, and promotional elasticity of demand. Uses of elasticity of demand for Managerial decision making, Measurement of elasticity of demand. Law of supply, Supply Function, Elasticity of supply, Demand forecasting: Meaning & Significance, Techniques of demand forecasting- subjective methods, Trend projections and Barometric Techniques. (with simple problems)

#### Module-3 Cost Analysis & Production analysis

10 hours

Concepts of Production, production function with one variable input - Law of Variable Proportions. Production function with 2 variable inputs and Laws of returns to scale, Indifference Curves, ISO-Quants & ISO-Cost line, Least cost combination factor, Economies of scale, Diseconomies of scale. Technological progress and production function. Types of cost, Accounting and Economic cost, Cost curves, Cost – Output Relationship in the short run and in the long run, LAC curve. Break Even Analysis – Meaning, Assumptions, Determination of BEA, Limitations, Uses of BEA in Managerial decisions (with simple Problems).

#### Module-4 Market structure

10 hours

Perfect Competition, Features, Determination of price under perfect competition, Monopoly: Features, sources of Monopoly, Pricing under monopoly, Price Discrimination. Monopolistic Competition: Features, Pricing Under monopolistic competition, Product differentiation. Oligopoly: Features, Kinked demand Curve, Cartels, Price leadership.

#### Module-5 Business environment

10 hours

Nature, Scope, Structure of Indian Business Environment – Internal and External Environment. Political and Legal Environment, Economic Environment, Socio – Cultural Environment, Global Environment.

Basic Macro Economic Concepts: Open and Closed Economies, Primary, secondary and Tertiary sectors and their contribution to the economy. SWOT Analysis for the Indian economy. Measuring the Economy: Measuring GDP and GDP Growth rate, Components of GDP.

Industrial Policies and Structure: A critical look at Industrial Policies of India, New Industrial Policy 1991; - Private Sector- Growth, Problems and Prospects.

#### **Course Outcomes:**

At the end of the course the student will be able to:

At the end of th	At the end of the course the student will be able to.					
21MBA102.1	Explain the fundamental concepts, tools and theories of managerial economics					
21MBA102.2	Analyze the demand and elasticity of demand for a product.					
21MBA102.3	Analyze the concepts in production and cost for optimization of production.					
21MBA102.4	Appraise market structure and its impact on pricing policy.					
21MBA102.5	Examine the basic macroeconomic concepts					
21MBA102.6	Appraise the industrial policy of India					

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year
Textbo	oks			
1	Managerial Economics	Geethika, Ghosh&Choudhury	McGraw Hill	3/e, 2017
2	Managerial Economics	Dominick Salvotore	Oxford Publishers	2e, 2016

Ref	Reference Books							
1	Managerial Economics	R. Panneerselvam, P. Sivasankaran, P.Senthilkumar	Cengage	2015				
2	Managerial Economics	Samuelson & Marks	Wiley	5/e, 2015				
3	Managerial Economics	D.M Mithani	НРН	2016				

#### Web links/Video Lectures/MOOCs

- $\frac{1.\ https://aits-tpt.edu.in/wp-content/uploads/2018/08/Introduction-to-Managerial-Economics.pdf}{}$
- 2. https://www.youtube.com/watch?v=Te1uneseDrg

#### **Course Articulation Matrix**

Course		Program Outcomes (POs)						
Outcomes (COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	
21MBA102.1	2	-	-	-	-	-	-	
21MBA102.2	-	2	-	-	-	-	-	
21MBA102.3	-	2	-	-	-	-	-	
21MBA102.4	-	2	-	2	-	-	2	
21MBA102.5	2	-	-	2	2	-	-	
21MBA102.6	2	-	-	-	-	-	-	

1: Low 2: Medium 3: High

#### ACCOUNTING FOR MANAGERS

Course Code	21MBA103	CIE Marks	50
Teaching Hours/week (L:T:P:S)	3:2:0:0	SEE Marks	50
Credits	04	Exam Hours	03

#### **Course Learning Objectives:**

- 1. To discuss fundamental accounting concepts, and conventions
- 2. To analyse financial statements of sole traders and companies
- 3. To discuss the concepts of management accounting
- 4. To explain emerging issues in Accounting

#### **Module-1 Financial Statements**

10 hours

**Financial Accounting:** Need and Types of Accounting, Concepts and Conventions of Accounting, Problems on Accounting Equation, Journal and Ledgers (only theory) Trial balance, Preparation of final accounts of companies in vertical form as per Companies Act of 2013(Basic problems of Final Accounts), Window dressing.

Case Study problem on Final Accounts of Company

#### **Module -2 Analysis of Financial Statements**

10 hours

Limitations of Financial Statements; Meaning and Purpose of Financial Statement Analysis, Trend Analysis, Comparative Analysis, Financial Ratio Analysis,

Case Study on Financial Ratio Analysis.Preparation of Cash flow Statement (indirect method). Practical sessions on financial statement analysis using Excel.

#### **Module -3 Management Accounting**

10 hours

Scope, Purpose of Management Accounting, Cost Volume Profit Analysis: Meaning-Methods of determination-Applications. Managerial Decision-Making-Make /Buy etc: Short-run Decision Analysis-Decision situations: Sales-volume related, Sell or further process, Make or Buy, Operate or shutdown

#### Module -4 Functional and Flexible Budgeting

10 hours

Functional budgets, Flexible Budgets: Meaning-Measure of Volume-Cost Behaviour withchange in volume-Fixed, variable & mixed costs.

#### Module-5 Emerging Issues in Accounting and Computerised Accounting 10 hours

**Emerging Issues in Accounting:** Human Resource Accounting, Forensic Accounting, Sustainability Reporting, Reporting Standards-Ind AS. **Computerised Accounting Systems-**Structuring Database for Accounting-Accounting system using database management system

#### **Course Outcomes:**

At the end of the course the student will be able to:

21MBA103.1	Explain the knowledge of basic principles of accounting and appraise the financial statement of companies
21MBA103.2	Analysing financial statements of companies by applying ratio analysis and cash flow statements
21MBA103.3	Explain the concept of management accounting
21MBA103.4	Discuss Functional and Flexible Budgeting
21MBA103.5	Analyse the Emerging Issues in Accounting
21MBA103.6	Explain Computerised Accounting system

Sl. No.	Title of the Book	Name of theAuthor/s	Name of the Publisher	Edition and Year
Text	tbooks			
1	Accounting for Management-Text & Cases	S.K.Bhattacharya& John Dearden	Vikas Publishing House Pvt. Ltd.	3e, 2018
2	Financial Accounting	S.N.Maheshwari, Suneel K. Maheshwari, Sharad K. Maheshwari	Vikas Publishing House Pvt.Ltd.	6e, 2018
3	Computerized Accounting	Neeraj Goyal, Rohit Sachdeva	Kalyani Publishers	1e, 2018
Refer	ence Books			
1	Accounting for Managers	J. Made Gowda	Himalaya Publishing House	3 <sup>rd</sup> , 2021
2	Financial Accounting for Management	N. Ramachandran, Ram Kumar Kakani	McGraw Education (India) Private Limited	4e., 2016

3	Management Accounting: Text, Problems and Cases	M Y Khan, P K Jain	Tata McGraw- Hill Education	7e, 2017
4	Accounting and Finance for Non-finance Managers	Jai Kumar Batra	Sage Publications	1e, 2018

#### Web links/Video Lectures/MOOCs

- 1. https://icmrindia.org/casestudies/catalogue/Finance/FINC163.htm
- 2. http://www.accountingcoach.com/
- 3. https://www.coursera.org/course/accounting

#### **Course Articulation Matrix**

Course Outcomes (COs)	Program Outcomes (POs)						
(008)	PO 1	PO 2	PO 3	PO 4	PO 5	PSO 1	PSO 2
21MBA103.1	2	-	-	-	-	-	-
21MBA103.2	-	2	-	-	-	-	-
21MBA103.3	-	-	2	-	-	-	-
21MBA103.4	-	-	2	-	-	-	-
21MBA103.5	-	2	-	2	-	-	-
21MBA103.6	-	-	2	-	-	-	-

1: Low 2: Medium 3: High

BUSINESS STATISTICS						
Course Code	21MBA104	CIE Marks	50			
Teaching Hours/Week (L:T:P:S)	3:2:0:0	SEE Marks	50			
Credits	04	Exam Hours	03			

#### **Course Learning Objectives:**

- 1. To apply measures of central tendency, dispersion, correlation and regression
- 2. To comprehend the concepts of probability distributions
- 3. To study trends using time series analysis
- 4. To test hypothesis for research

#### **Module-1 Introduction to Statistics**

10 hours

Meaning and Definition, functions, scope and limitations, Collection and presentation of data, frequency distribution, measures of central tendency - Mean, Median, Mode, Geometric mean, Harmonic mean.

**Measures of dispersion:** Range – Quartile Deviation – Mean Deviation – Standard Deviation – Variance-Coefficient of Variance - Comparison of various measures of Dispersion. Lab sessions on descriptive statistics using Excel

#### **Module-2 Correlation and Regression**

10 hours

Scatter Diagram, Karl Pearson correlation, Spearman's Rank correlation (one-way table only), simple and multiple regression (problems on simple regression only). Lab session on correlation and regression using Excel

#### **Module-3 Probability Distribution**

10 hours

Concept and definition - Rules of probability - Random variables - Concept of probability distribution - Theoretical probability distributions: Binomial, Poisson, Normal and Exponential - Bayes' theorem (No derivation) (Problems only on Binomial, Poisson and Normal).

#### **Module-4 Time Series Analysis**

10 hours

Introduction – Objectives, Variations in Time Series - Methods of Estimating Trend: Freehand Method - Moving Average Method - Semi-Average Method - Least Square Method. Methods of Estimating Seasonal Index: Method of Simple Averages - Ratio to Trend Method - Ratio to Moving Average Method. Lab sessions on time series using Excel

#### **Module-5 Hypotheses**

10 hours

Basic measurement scale, Hypotheses - Types, characteristics, source, formulation of hypotheses, errors in hypotheses. Parametric and Non-Parametric Tests- t-test, z-test, f-test, u-test, K-W Test (problems on all tests). Normality and reliability of hypothesis. Statistical analysis- Bivariate and Multivariate Analysis- ANOVA-one-way, two-way classification-Illustrative problems.

#### **Course Outcomes:**

At the end of the course the student will be able to:

21MBA104.1	Determine values using measures of central tendency and dispersion.
21MBA104.2	Make use of correlation and regression tools to solve underlying business problems
21MBA104.3	Apply the concept of probability distributions for business decisions
21MBA104.4	Analyse time-series data
21MBA104.5	Formulate hypotheses
21MBA104.6	Test hypotheses using parametric and non-parametric tools

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year			
Textbooks							
1	Fundamentals of Statistics	S C Gupta	Himalaya Publications	2018			
2	Research Methodology	Ranjit Kumar	Sage Publications	2016			
Reference Books							
1	Statistical Methods	S. P Gupta	Sulthan Chand & Sons	46 <sup>th</sup> , 2019			
2	Research Methodology	C R Kothari	Viswa Prakasam Publication	7 <sup>th</sup> , 2015			
3	Business Research Methods	S.N.Murthy and U.Bhojanna	Excel Books	2018			

- 1. https://www.youtube.com/watch?v=YHXadaW\_lso
- 2. https://www.youtube.com/watch?v=BkV7D-fbKkQ
- 3. https://www.youtube.com/watch?v=QzSWMw4P8x8
- 4. https://www.youtube.com/watch?v=E6QZLEAArIM

## **Course Articulation Matrix**

Course	Program Outcomes (POs)			Program Outcomes (POs)				
Outcomes (COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	
21MBA104.1	2	-	-	-	-	-	-	
21MBA104.2	-	2	-	-	-	-	-	
21MBA104.3	-	2	-	-		-	-	
21MBA104.4	-	2	-	-	-	-	-	
21MBA104.5	-	2	-	-	-	-	-	
21MBA104.6	2	-	-	-	-	-	-	

MARKETING MANAGEMENT				
Course Code	21MBA105	CIE Marks	50	
Teaching Hours/Week (L:T:P:S)	4:0:0:0	SEE Marks	50	
Credits	04	Exam	03	
		Hours		

#### **Course Learning Objectives:**

- To develop the student's basic analytical skills, conceptual abilities, and practical knowledge in marketing through lecture, discussions, and case studies
- 2. To serve as a foundation course for students who are planning to specialise in marketing
- 3. To gain an understanding of marketing activities that connect people, brands, and businesses.

#### **Module-1 Introduction to Marketing**

10 hours

Marketing V/s Selling, Customer value, Components of customer value and components of customer cost. Marketing Ethics- green marketing and green economy. Marketing Myopia. Marketing Environment - Components of Environment to be analysed- Micro/ Macro Environment, Technological environment, Sociocultural environment, Economic Environment, Legal Environment, Consumer/demographic environment, Government policies, Political environment. Techniques used in Environment Analysis. Contemporary Indian Marketing Environment. Cause and Social Marketing alternate concepts like 3V concepts of Nirmalaya Kumar Social Responsibility of marketing-new marketing realities, new responsibilities, new-age marketing, societal marketing concept, Corporate Social Responsibility. Emerging areas- Neuro Marketing, Sensory Marketing concepts only. Assignment: Contemporary Indian Marketing Environment

#### Module-2 Analysing Consumer Behaviour

10 hours

Connecting with consumers and consumer in sighting, Factors influencing Consumer Behaviour, Consumer characteristics influencing buying behaviour- personal factors and cultural factors. Consumer Buying Decision Process, Buying Roles, Buying Motives. The black box model of consumer behaviour. Psychological Processes underlying consumer behaviour. Market Segmentation: Concept of Market Segmentation, Benefits, Requisites of Effective Segmentation, Bases for Segmenting Consumer Markets, Market Segmentation Strategies. Segmentation method – Geographic segmentation and Demographic segmentation, psychographic segmentation, behavioural segmentation, volume segmentation, deep segmentation. Indian Consumer-Features about consumer India, Classifying Indian consumer by Income B2B marketing Vs Consumer Marketing. Assignment- Live projects on Consumer Behaviour. Market Segmentation, Targeting & Positioning (STP): Targeting - Bases for identifying target Customer target Marketing strategies, Positioning - Meaning, Product Differentiation Strategies, Tasks involved in Positioning.

#### **Module-3 Product, Brand Equity**

10 hours

Product Management- fundamentals, primary objective of product management, product hierarchy, product line, product mix, product mix strategies, Appraisal of product lines, products and brands. Managing PLC of product/brand,New Product development, packing as a marketing tool, Role of labelling in packing. Main tasks in product management. Components of Product personality. Brand-selecting brand name, selecting logo, brand extension- effects. Introducing new product, innovations, new product development, stages in new product development, pricing strategy for new product. Branding - Concept of Branding, Types, Brand Equity, Branding strategies.

## **Module-4 Pricing , Marketing Channels**

10 hours

**Pricing decisions**: Significance of pricing, factor influencing pricing (Internal factor and External factor), objectives, Pricing Strategies-Value based, Cost based, Market based, Competitor based, Pricing Procedure.

**Marketing Channels**: Roles and purpose of Marketing Channels, Factors Affecting Channel Choice, Channel Design, Channel Management Decision, Channel Conflict, Designing a physical Distribution System, Network Marketing. Contemporary Channels and Retailing in India.

**Product Distribution Logistics**: Product distribution Concept. Distinction between distribution logistics and Supply Chain Management.

#### Module-5 Promotion, Direct Marketing, Marketing Planning 10 hours

**Promotions-** Marketing communications- Integrated Marketing Communications (IMC)-communication objectives, steps in developing effective communication, Stages in designing message. Advertising: Advertising Objectives, Advertising Budget, Advertising Copy, AIDA model, Traditional Vs Modern Media- Online and Mobile Advertising, social media for Advertising.

**Sales Promotion**: Tools and Techniques of sales promotion, Push-pull strategies of promotion. Personal selling: Steps/process involved in Personal Selling. Publicity/Public Relation-word of mouth, sponsorships. Database marketing: Basic concepts of e-commerce, e-marketing, m-Commerce, m-marketing, e-networking, CRM, MkIS.

**Direct Marketing**: Concept and scope of direct marketing, concept and components of digital marketing. Digital marketing communications, digital marketing in India.

**Marketing Planning**: Meaning, Steps involved in Marketing planning. Marketing Audit- Meaning, components of Marketing Audit. Market Share analysis, Marketing cost analysis, Marketing Strategic Planning Process.

#### **Course Outcomes:**

At the cha of	the course the student will be able to.	
21MBA105.1	Apply the marketing functions and analyze the marketing environment	
21MBA105.2	Analyze the consumer buying motives and plan segmenting, targeting and positioning strategies	
21MBA105.3	Examine a product life cycle and propose a suitable marketing strategy for branding and competition	
21MBA105.4	Choose the right pricing method for a product/service and organize the channel of distribution	
21MBA105.5	Develop a marketing communication programme for a product/service	
21MBA105.6	Explain the transition of marketing campaigns from traditional to digital approaches	

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year
Textbooks				
1	Marketing Management- Indian Context, Global Perspective.	Ramaswamy & Namakumari	SAGE	6th Edition

2	Marketing Management: A South Asian Perspective.	Kotler, Keller, Koshy & Jha	Pearson Education	Latest edition
3	New Product Management	Merle Crawford and Anthony Di Benedetto	McGraw- Hill	Latest Editon
4	Advertisement Brands & Consumer Behaviour	Ramesh Kumar	Sage Publications	2020
Refer	ence Books			
1	Marketing in India: Text and Cases	Neelamegham S	Vikas	Latest edition
2	Marketing	Lamb, Hair, Mc Danniel	Cengage Learning	Latest edition
3	Fundamentals of Marketing Management,	Etzel M J BJ Walker & William J Stanton	Tata Macgraw Hill	Latest edition

- 1. http://www.icmrindia.org/Short%20Case%20Studies/Short%20Case%20Studies.asp?cat=Marketing%20Management
- 2. http://www.ibscdc.org/marketing\_case\_studies.asp
- 3. https://nptel.ac.in/courses/110/104/110104068/

## **Course Articulation Matrix**

<b>Course Outcomes</b>	Program Outcomes (POs)						
(COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
21MBA105.1	2	2	-	2	-	-	-
21MBA105.2	2	2	-	-	-	-	2
21MBA105.3	2	2	-	2		-	-
21MBA105.4	2	2	-	-	-	2	-
21MBA105.5	2	2	-	-	-	-	-
21MBA105.6	2	2	-	-	-	-	-

## MANAGERIAL COMMUNICATION

Course Code	21MBA106	CIE Marks	50
Teaching Hours/Week (L:T:P:S)	4:0:0:0	SEE Marks	50
Credits	04	Exam Hours	03

#### **Course Learning Objectives:**

- 1. To formulate an effective communication strategy for any message, in any medium, and in any situation
- 2. To build clear, concise, and convincing writing skill.
- 3. To create impressive presentations that are delivered with confidence and poise
- 4. To apply necessary skills to handle day-to-day managerial responsibilities, such as writing letters, memos, minutes, reports and resume.

#### **Module-1 Introduction**

10 hours

Meaning & Definition, Role, Classification – Purpose of communication – Communication Process – Characteristics of successful communication. Communicating within Organizations – Levels of communication, Communication flow, Communication barriers, Media choices, Legal Consequences and Ethics, Communication in a cross-cultural setting.

#### **Module-2 Oral Communication**

10 hours

Meaning – Principles of successful oral communication, Conversation control –Reflection and Empathy: two sides of effective oral communication.

**Oral Presentation:** Role of business presentations, Planning and Organizing Presentation, Planning Team and Online Presentations, Developing Visual Support for Business presentation, Practicing and Delivering Presentation - Refining your delivery.

Business Pitch: 10 steps in Pitching, Elevator Pitching

Classroom Exercise: Business pitch with video recording using PowerPoint and feedback.

#### **Module-3 Written Communication**

10 hours

Purpose of writing – Clarity in writing –Principles of effective writing – Approaching the writing process systematically: The 3X3 writing process for business communication Pre writing – Writing – Revising. Audience analysis, Writing Positive, Neutral, Persuasive and Bad-news Messages

**Types of Written Communication in Business:** Business Letters, Employee Reviews, Recommendation Letters, Thank You Letters, Memos, minutes of meeting, proposals and Reports, Planning Documents, Press Releases, Proactive Media Writing and E-mail.

#### **Module-4 Business Reports**

10 hours

Purpose, Kinds and Objectives of reports – Organization & Preparing reports, short and long reports Writing, writing executive summary.

**Employment communication:** Putting your best self forward, Preparing your resume, Writing covering letters and Inquiry Emails, Preparing for a Job Interview, Conducting Yourself during the Interview, Following up throughout the process, Practicing business etiquette.

Assignment: Executive summary to be submitted.

#### **Module- 6 Interpersonal Communication**

10 hours

Interpersonal Communication: Nonverbal communication and Listening.

**Conflict Management and Negotiation skills:** Meaning and characteristics of Conflict, Conflict management through communication, Managing the process of communication in Conflict, Verbal skills for communicating in conflict. Communication for effective negotiation – Meaning, nature and need for negotiation, Factors affecting negotiation, stages in negotiation process, Negotiation strategies.

**Technological Advancement and Business Communication:** Intranet, Internet, Teleconference, Video conference, Blogs, Webinars, Chat rooms, Voice and Text messaging.

**Social Media:** Introduction, Characteristics, Classification, Nature and scope of Six types of Social Media, Choosing the most suitable social media. Using Social Media to build business relationships.

Lab component: Creating a Blog, virtual meeting

Note: Suggested for practical component: Effective Communication Development.

Subject faculty to design suitable practical components for the topics in syllabus.

#### **Course Outcomes:**

21MBA106.1	Assess the principles of effective communication in the corporate world			
21MBA106.2	Appraise and present an effective written and oral communication			
21MBA106.3	Examine and formulate business letters and minutes of meetings.			
21MBA106.4	Formulate professional resumes that are effective in attracting employment			
21MBA106.5	Develop the art of Conflict Management and Negotiation skills.			
21MBA106.6	Evaluate the technological advancement and social media usage in communications			

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year
Text	books			
1	Communicating in Business	Ober Newman	Cengage	8th Edition, 2018
2	BCOM A South-Asian Perspective	Lehman, Dufrene,Sinha	Cengage Learning	2nd Edition, 2016
3	Business and Professional Communication	Kelly m. Quintanilla Shawn T. Wahl	SAGE South Asia Edition	2017
Refe	rence Books			
1 1	Communicating in Business	Williams,Krizan Logan,Merrier	Cengage Learning	8th Edition, 2017
	Business Communication	Lesikar, Flatley, Rentz, Pane	Mc Graw Hill Education	2017
-	Business Communication	Sanjay Gupta	SBPD Publications	2019

- 1. https://www.youtube.com/watch?v=HAnw168huqA
- 2. https://www.indeed.com/career-advice/career-development/types-of-communication
- 3. https://journals.sagepub.com/home/job

## **Course Articulation Matrix**

Course	Program Outcomes (POs)						
Outcomes (COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
21MBA106.1	2	-	-	-	-	-	-
21MBA106.2	2	-		-	-	-	-
21MBA106.3	-	-	-	-	-	2	2
21MBA106.4	-	-	-	-	-	2	-
21MBA106.5	-	2	-	-	-	2	-
21MBA106.6	2	2	-	-	-	-	-

## Personality Development & Public Speaking

Course Code	21MPD107	CIE Marks	50
Teaching Hours/week (L:T:P:S)	0:2:0:0		
Credits	00		

#### **Course Learning Objectives:**

- 1. To facilitate the students in building interpersonal skills.
- 2. To develop skill to communicate clearly.
- 3. To enhance team building and time management skills.
- 4. To learn active listening and responding skills.

#### Module-1 Introduction to Personality Development

The concept personality- Knowing yourself- Handling Failure - Importance of First Impression-Growth Mindset/Fixed Mind Set - Public Speaking Practical sessions

#### **Module-2 Introduction to Personality Development**

Attitude & Motivation - Attitude Concept - Significance - Factors affecting attitudes - Positive attitude - Negative attitude - Ways to develop positive attitude - Concept of motivation - Significance - Internal and external motives - Importance of Self Motivation

Practical sessions

#### Module-3 Communication Skills & Presentation Skills

Build oratory skills -Difference between verbal & non-verbal communication -Overcoming roadblocks of communication -Body Language -Role of listening, understanding & feedback-Building Self – Esteem and Self – Confidence- Presentation Skills

Practical sessions

#### Module-4 Other Aspects of Personality Development

**Other Aspects of Personality Development-** Conflict and Stress Management - Character building -Team-work -Time Management-Personal Hygiene-Work ethics –Good manners and etiquette

#### **Course Outcomes:**

21MPD107.1	Make use of techniques for self-awareness and self-development.
21MPD107.2	Apply the conceptual understanding of communication into everyday practice.

21MPD107.3	Analyse the importance of teamwork and group discussions skills.
21MPD107.4	Develop time management and stress management.
21MPD107.5	Apply business etiquette skills effectively in a business scenario.
21MPD107.6	Explain the issues in conflict and stress management

SI. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year	
Reference Books					
1	What Are Soft Skills?	Dorch, Patricia	New York: Execu Dress Publisher	2013	
2	The Hard Truth about Soft Skills	Klaus, Peggy, Jane Rohman & Molly Hamaker.	London: Harper Collins E-books,	2007	
3	Soft Skills and Professional Communication	Petes S. J., Francis.	Tata McGraw- Hill Education	2011	

- 1. https://www.trainingcoursematerial.com/free-games-activities/communication-skills-activities
- 2. https://www.userlike.com/en/blog/communication-games
- 3. http://blog.trainerswarehouse.com/communication-exercises/

## **Course Articulation Matrix**

Course Out-	Program Outcomes (POs)							
comes (COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	
21MPD107.1	-	-	-	-	-	2	-	
21MPD107.2	-	-	-	-	-	2	-	
21MPD107.3	-	-	-	-	-	2	2	
21MPD107.4	-	-	-	-	-	2	2	
21MPD107.5	-	-	-	2	-	-	2	
21MPD107.6	-	-	-	-	-	2	2	

## INDUSTRY ORIENTED TRAINING-I

## (Problem Solving Skills)

Course Code	21ITP108	CIE Marks	50
Teaching Hours/Week (L:T:P)	(0:2:0)	SEE Marks	-
Credits	-	Exam Hours	-

#### **Course Learning Objectives:**

- 1. To apply rational thinking abilities in solving real life problems.
- 2. To understand the science behind picking up any skill quickly.
- 3. To develop the required skills to effectively interact with people and to articulate the ideas.
- 4. To discover one's strengths and weaknesses, and apply them effectively for career growth.
- 5. To recognize the dynamics of a team and achieve synergy.
- 6. To articulate leadership and problem-solving skills.

#### Module-1 4 Hours

**How to pick up Skills faster?** Knowledge v/s Skill, Skill introspection, Skill acquisition, Engineering Graduate v/s Engineer

**Building Interpersonal & Intrapersonal Skills:** Peer communication, Social interactions, Bonding Emotional Management, Moral, social & personal responsibilities.

Module-2 4 Hours

**Professional Etiquettes:** Workplace etiquette, Dining etiquettes, Telephone etiquettes, E-mail etiquettes.

Change Management: Tolerance of change and uncertainty, Joining the bandwagon, Adapting change for growth-overcoming inhibition, Adapt to changes.

Module-3 4 Hours

**Self-Awareness & Goal Setting:** Identifying your Unique Selling proposition, SWOT, Nurture strengths, Fixing weaknesses, Overcoming complacency, Building confidence, Ambition/SMART Goals, Managing Failures.

**Leadership & Motivation:** Types of leadership styles, Case studies, Motivation, Qualities of a leader.

#### Module-4 4 Hours

**Team Building:** Difference between team and group, Qualities of an effective team player, Stages of team building, Problem-solving among team members, Building winning teams.

Module-5 4 Hours

**Problem Solving:** Styles of problem solvers, Effective problem solving, Case studies, Individual/teams.

**Creative Thinking:** Examples of creative thinking, Tools of creativity, Creative/critical thinking.

	Course Outcomes: At the end of the course the student will be able to:					
21ITP108.1 Apply the basic concepts of quantitative abilities related to Number system.						
<b>21ITP108.2</b> Evaluate time related problems by knowing the relationship between time/speed/distance or time/work.						
21ITP108.3 Apply the concepts of average, percentage, appreciation and depreciation in real life problems						
21ITP108.4	Solve application problems involving permutations and combinations.					
21ITP108.5	Apply Ratio and Proportion concepts to solve the partnership problems where people share the ownership.					
21ITP108.6	Apply the geometrical concepts in real- world applications.					

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher
1	Stop Guessing: The 9 Behaviors of Great Problem Solvers	Nat Greene	Berrett- Koehler
2	Think Smarter: Critical Thinking to Improve Problem-Solving and Decision-Making Skills	Michael Kallet	Wiley
3	Problem Solving 101: A Simple Book for Smart People	Ken Watanabe	Penguin Group

**Course Articulation Matrix** 

Course	Program Outcomes (PO)							
Outcomes (CO)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	
21ITP108.1	2	2	-	-	-	2	-	
21ITP108.2	-	_	2	-	-	2	2	
21ITP108.3	-	-	-	-	2	2	2	
21ITP108.4	-	_	2	-	2	2	2	
21ITP108.5	2	-	-	-	2	2	-	
21ITP108.6	-	-	2	-	2	2	-	

## **II SEMESTER**

HUMAN RESOURCE MANAGEMENT								
Course Code 21MBA201 CIE Marks 50								
Teaching Hours/Week (L:T:P:S) 4:0:0:0 SEE Marks 50								
Credits	04	Exam Hours	03					

#### **Course Learning Objectives**

- 1. To analyze the HRM concepts, principles and functions.
- 2. To assess the importance of job analysis and Human Resource Planning.
- 3. To understand the process of recruitment, selection and placement.
- 4. To assess the method of appraising the employees and remuneration.

#### **Module-1 Introduction**

10 hours

Human Resource Management and Personnel Management, The Importance of Human Resource Management, Models of Human Resource Management, Evolution of Human Resource Management, HRM in India, The Factors Influencing Human Resource Management Human Resource Management and Line Managers, The HR Competencies, Human Resource Management and Firm Performance.

## **Module -2 Human Resource Planning**

10 hours

Importance of HR Planning, Manpower Planning to HR Planning, Factors Affecting HR Planning, Benefits of HR Planning, HRP Process, Tools for Demand Forecasting, Attributes of an Effective HR Planning, Barriers to HR Planning, The Challenges for HR, Process of Job Analysis and Job Evaluation.

**Recruitment and Selection:** Importance of Recruitment, Recruitment Policies, Factors Influencing Recruitment, Recruitment Process, Sources, Evaluation of Recruitment Process, Recruitment Strategy; Selection, Future Trends in Recruitment; Selection Process; Selection Tests; Factors Influencing Selections, Challenges in Selection, Application Tracking System using MS-Excel

**Learning, Training, and Development:** Training, Learning and Development, Learning Theories, The Future of Training, Learning, and Development: Crystal Gazing into the Future, World of Learning. Process of training and Techniques of Training

#### **Module -3 Performance Management and Appraisal**

10 hours

Objectives of Performance Management, Performance Management and Performance Appraisal,

Common Problems with Performance Appraisals, Performance Management Process, Types of Performance Rating Systems, Future of Performance Management.

#### **Compensation and Benefits**

Introduction, Definitions, Total Compensation, Total Rewards System, Forms of Pay, Theories of Compensation, External Factors, Internal Factors, Establishing Pay Rates, Employee Benefits.

#### **Industrial Relations**

Decent Workplace: International Labor Organisation, Industrial Relations, The Objectives of Industrial Relations, Approaches of Industrial Relations Systems, The Actors in Industrial Relations, Indian Context, Industrial Relations and Human Resource Management.

**Employment Relations -** The Definition, Traditional Employment Relations, Actors in the Fray: Role-taking, The New Frameworks for Employment Relations, The Future of Employee Relations.

# Module -4 Human Resource Management in Small and Medium Enterprise 10 hours

Definition of SMEs, Human Resource Management and Performance in SMEs, The Difference in Adoption of Human Resource Management: SMEs and Large Firms, Indian Experience, Impact of Weak Adoption of Human Resource Management in SMEs, Factors Influencing the Adoption of Human Resource Management Practices in SMEs, Future of Human Resource Management in SMEs.

#### **Human Resource Management in the Service Sector**

Introduction, The Emergence of the Services Sector, Implications for Human Resource, Management Function, Differences Between Services Sector and the Manufacturing Sector, Difference in Human Resource Management. Practices in Services and Manufacturing Sectors, Human Resource Management and Service Quality Correlation, Some Specific Industries in Services Sector, Trade Unions in Services Sector, Models of Union Strategies. Case Study on "Training Program at ABC Cement".

#### Module-5 Human Resource Management Innovations 10 hours

Introduction, Human Resource Management and Innovations, Factors Affecting the Innovation Process in Organisations, Characteristics of Human Resource Management Innovations, Conditions Necessary for Successful HRMI Implementation, Current Trends in Human Resource Management Innovations, Innovative Human Resource Management Practices in India, How Human Resource Management Practices Contribute to Organisational Innovation, How to Make Human Resource Management Innovations Sustainable. Future of Human Resource Management: The next generation HR professionalism, Critical HR Issues of Today and Tomorrow.

#### Course Outcomes:

21MBA201.1	Explain key concepts, functions, and principles of HRM and the dynamic nature of HRM in the organization.					
21MBA201.2	Analyze the requirement of the job by job description and job analysis and outline the process of Human resource planning, recruitment, selection and placement					
21MBA201.3	Appraise the process of training and development, performance appraisal process and compensation planning process used for employees					
21MBA201.4	Assess the practice of human resource management in Small and Medium Enterprises					
21MBA201.5	Evaluate human resource management innovations and organization transformation					
21MBA201.6	Assess the current trends and critical issues in HRM.					

Tex	Textbooks							
Sl No	Title of the book	Name of the Author/s	<b>Publisher Name</b>	Edition and year				
1	Human Resource Management: Theory and Practices,	R. C. Sharma, Nipun Sharma	Sage Publication India Pvt. Ltd	2019				
2	Human Resource Management: Concepts	Amitabha Sengupta	Sage Publication India Pvt. Ltd	2019				
3	Leadership: Theory and Practices	Peter G. Northouse	Sage Publication	2016				
4	Human Resources Management	T.P RenukaMurthy	НРН.	2015				

	Reference Books						
1	The HR Scorecard: Linking People, Strategy, and Performance	Brian Becker, Dave Ulrich, and Mark A.Huselid	Harvard Business School Press	2001			
2	The HR Answer Book: An Indispensable Guide for Managers and Human Resources Professionals	Shawn Smith and Rebecca Mazin	AMACOM	2011			
3	Performance Management and Appraisal Systems HR Tools for Global Competitiveness	T. V. Rao		First Edition, 2004			
4	Human Resource Management	Appasaba L.V and Kadakol A M	College Book House	2016			
5	Human Resource Management	V.S.P Rao		2014			

- 1. https://www.analyticsinhr.com/blog/hr-analytics-case-studies/
- 2. https://cbri.com/resources/case-studies/legal-arizona-workers-act-case-study/

## **Course Articulation Matrix**

Course	Program Outcomes (POs)						
Outcomes (COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
21MBA201.1	2	-	-	-	-	-	-
21MBA201.2	-	2	-	-	-	-	-
21MBA201.3	2	-	-			-	2
21MBA201.4		-	-	-	2	-	-
21MBA201.5	-	-	-	2	-	-	-
21MBA201.6	-	-	-	2	-	-	-

FINANCIAL MANAGEMENT				
Course Code	21MBA202	CIE Marks	50	
Teaching Hours/week (L:T:P:S)	3:2:0:0	SEE Marks	50	
Credits	04	Exam Hours	03	

## **Course Learning Objectives:**

- 1. To analyse the basic concepts of financial management.
- 2. To determine the future and the present value of cash flow.
- 3. To appraise investment proposals and determine working capital requirements
- 4. To estimate working capital requirements of an organisation

#### **Module-1 Introduction**

10 hours

Meaning and objectives of Financial Management, changing role of finance managers. Interface of Financial Management with other functional areas. Indian Financial System: Financial markets, Financial Instruments, Financial institutions, and financial services. Emerging issues in Financial Management: Risk Management, Behavioural Finance, Financial Engineering, Derivatives (Theory).

#### **Module-2 Time Value of Money**

10 hours

Meaning of Time value of money –Future value of single cash flow & annuity, present value of single cash flow, annuity & perpetuity. Simple interest & Compound interest, Loan amortization. (Theory & Problem).

Case Study on Loan amortization. Computer lab for calculation of future value, present value and loan amortisation in MS excel.

#### **Module-3 Investment Decisions**

10 hours

Capital budgeting process, Investment evaluation techniques – [Net present value, Internal rate of return, Modified internal rate of return, Profitability index, Payback period, discounted payback period, accounting rate of return Problem). -Case Study on replacement of capital project. (Numerical problems). Computer lab for calculation of NPV, IRR, PI, Payback period, ARR in MS excel.

**Sources of Financing:** Shares, Debentures, Term loans, Lease financing, Hybrid financing, Venture Capital, Angel investing and private equity, Warrants and convertibles (Theory Only).

#### **Module-4 Working Capital Management**

10 hours

Management of Current Assets: Factors influencing working capital requirements - Current asset policy and current asset finance policy-Determination of operating cycle and cash cycle Estimation of working capital requirements of a firm. (Does not include Cash, Inventory & Receivables Management). Case study on Working Capital Determination

#### Module-5 Capital structure and dividend decisions

10 hours

Capital structure and dividend decisions – Planning the capital structure-Governance of Equity and Debt, Fall in interest rates and perils of Debt funding. Leverages, EBIT and EPS analysis. ROI & ROE analysis. Capital structure policy. Dividend policy – Factors affecting the dividend policy – Dividend Policies- Stable Dividend, Stable Pay-out (No dividend theories to be covered). Case Study on EBIT-EPS analysis & Leverages).

#### **Course Outcomes:**

21MBA202.1	Explain the basic concepts of financial management and
	demonstrate the concepts of primary market, secondary
	market.
21MBA202.2	Analyse the computation of future and present value of
	cash flow.
21MBA202.3	Evaluating investment proposals.
21MBA202.4	Draw statements assessing the working capital
	requirements of a firm
21MBA202.5	Analyse EBIT-EPS
21MBA202.6	Discuss dividend policy decisions

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year		
Textl	Textbooks					
1	Financial Management -	Prasanna Chandra	ТМН	10/e, 2019		
2	Financial Management,	Khan M. Y.& Jain P. K	ТМН	8/e, 2018		
3	Financial Management	I M Pandey	Vikas Publishing House.	12th Edition, 2016		

Refe	rence Books			
1	Principles of corporate finance,	Brealey and Myers	тмн,	9/e, 2014
2	Financial Management	Rathod, Babitha Thimmaiah, Harish Babu,	НРН	ISBN: 789352623631 2017
3	Fundamentals of Financial Management	Brigham & Houston,	Cengage Learning	13/e, 2015
4	Corporate Finance	Vishwanath S. R.	Sage Publications	3/e, 2019

 $1.https://study.com/articles/10\_Great\_Sources\_for\_Financial\_Education\_on\_the\_Web.html$ 

2.www.investopedia.com

## **Course Articulation Matrix**

Course Outcomes (COs)		P	Program	Outcon	nes (PO	s)	
Outcomes (COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
21MBA202.1	2	-	-	-	-	-	-
21MBA202.2	-	-	2	-	-	-	-
21MBA202.3	-	-	-	2	-	-	-
21MBA202.4	-	-	-	2	-	-	-
21MBA202.5	-	-	-	-	2	_	-
21MBA202.6	-	-	-	-	2	_	-

RESEA	RESEARCH METHODOLOGY				
Course Code 21MBA203 CIE Marks 50					
Teaching Hours/Week (L:T:P:S)	4:0:0:0	SEE Marks	50		
Credits	04	Exam Hours	03		

#### **Course Learning Objectives:**

- 1. To comprehend types of research,
- 2. To appraise research process and design
- 3. To illustrate sampling designs
- 4. To study the significance of data collection

#### Module-1 Business Research

10 hours

Meaning, types, process of research-management problem, defining the research problem, formulating the research Hypothesis, developing the research proposals, research design formulation, sampling design, planning and collecting the data for research, data analysis and interpretation. Variables, constructs, ethical issues, Research Application in business decisions, Features of a good research study

#### **Module-2 Business Research Design**

10 hours

Meaning and significance - Types: Exploratory and Conclusive Research Design.

Exploratory Research - Meaning, purpose, methods- Literature search, experience survey, focus groups and comprehensive case methods.

Conclusive Research Design - Descriptive Research - Meaning, Types – Cross-sectional studies and longitudinal studies.

Experimental Research Design – Meaning and classification of experimental designs- formal and informal, Pre experimental design, Quasi- experimental design, True experimental design, statistical experimental design

#### **Module-3 Sampling**

10 hours

Concepts- Types of Sampling - Probability Sampling - simple random sampling, systematic sampling, stratified random sampling, cluster sampling -Non-Probability Sampling -convenience sampling- judgmental sampling, snowball sampling- quota sampling - Errors in sampling

#### **Module-4 Data Collection**

10 hours

Primary and Secondary data Primary data collection methods - Observations, survey, Interview and Questionnaire, Qualitative Techniques of data collection, Questionnaire design – Meaning - process of designing a questionnaire. Secondary data -Sources – advantages and disadvantages **Measurement and Scaling Techniques:** Basic measurement scales-Nominal scale, Ordinal scale, Interval scale, Ratio scale. Attitude measurement scale - Likert's Scale, Semantic Differential Scale, Thurstone scale, Multi-Dimensional Scaling

#### **Module-5 Data Analysis and Report Writing**

10 hours

Editing, Coding, Data cleaning, Classification, Tabulation, Reliability, Validation Analysis and Interpretation, Use of SPSS for coding, tabulating and analysis of data- Report writing and presentation of results: Importance of report writing, types of research report, report structure, guidelines for effective documentation.

#### Course Outcomes:

21MBA203.1	Explain the process of research.	
21MBA203.2	Analyse various research designs	
21MBA203.3	Distinguish sampling techniques	
21MBA203.4	Examine the methods of data collection	
21MBA203.5	203.5 Analyse data using SPSS	
21MBA203.6	Compile a research report	

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year
Tex	tbooks			
1	Business Research Methods: A South – Asian Perspective with Course Mate	William G. Zilmund, Barry J.Babin, Jon C.Carr. Atanu Ad- hikari, Mitch Griffin	Cengage Learning	2016
2	Research Methodology Methods and Techniques	C.R Kothari & Gaurav Garg	New Age International (P) Ltd	2020

3	Business Research Methods	Donald R. Cooper, Pamela s Schindler & J K Sharma	TMH Special Indian Edition	2019
Ref	erence Books			
1	Research Method- ology – Concepts and cases	Deepak Chawla and Neena Sondhi	Vikas Publishing House	2018
2	Research Methods For Business: A Skill Building Ap- proach	Uma Sekaran & Roger Bougie	Wiley – E book	2016

- 1. https://www.youtube.com/watch?v=wuPqMenY56c
- 2. https://www.youtube.com/watch?v=rXBH3YcOI6k
- 3. https://www.youtube.com/watch?v=FlBFdEgrTBM
- 4. https://www.youtube.com/watch?v=t0hp7E85PVI
- 5. https://www.youtube.com/watch?v=VQnL3 J3pyM
- 6. https://www.youtube.com/watch?v=QLiKK6U-IAw
- 7. https://www.youtube.com/watch?v=10OnonAIeCk

## **Course Articulation Matrix**

Course	Program Outcomes (POs)						
Outcomes (COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
21MBA203.1	-	2	-	-	-	-	-
21MBA203.2	-	2	-	-	-	-	-
21MBA203.3	2	-	-	-	-	-	-
21MBA203.4	2	-	-	-	-	-	-
21MBA203.5	-	2	-	-	-	-	-
21MBA203.6	-	2	-	-	-	-	-

OPERATIONS RESEARCH					
Course Code	21MBA204	CIE Marks	50		
Teaching Hours/Week (L:T:P:S) 3:2:0:0 SEE Marks 5					
Credits	04	Exam Hours	03		

#### **Course Learning Objectives**

- 1. To formulate mathematical models in Operations Research
- 2. To apply transportation problem to travelling salesman
- 3. To make decisions under uncertainty
- 4. To plan projects

#### **Module -1 Introduction**

10 hours

Definition, scope of Operations Research, characteristics, advantages and limitations. Quantitative approach to decision making models (Theory Only)

## **Module -2 Linear Programming**

10 hours

Structure of linear program model, Assumption, Advantages, Limitations, General mathematical model, Guidelines for formulation of linear programming model, Formulation of problems, graphical method.

#### **Module -3 Transportation Problem**

10 hours

General structure of transportation problem, methods of finding initial basic feasible solution (NWCM, LCM & VAM), Degeneracy, Optimality Test using Stepping Stone and MODI Methods (theory only). Assignment problems - Introduction, General structure. Problems on minimization & maximization.

## **Module -4 Decision Theory**

10 hours

Decision under uncertainty- Maxmin & Minmax, Decision under Risk-Expected Value, Simple decision tree problems. (Only theory). Job Sequencing- N Jobs-two machines and N Jobs-three machines, 2 jobs-M machines cases. (Only theory).

## **Module-5 Project Management**

10 hours

Structure of projects, phases of project management-planning, Appraisal, Implementation, Review and Control, project feasibility, work breakdown structure, project control charts, network planning, PERT & CPM, Network components & precedence relationships, critical path analysis, probability in PERT analysis,

Course Outcomes: At the end of the course the student will be able to:		
21MBA204.1 List the scope of operations research		
21MBA204.2	Formulate mathematical model of LPP	
21MBA204.3	Solve transportation and assignment problems	
21MBA204.4 Explain decision under uncertainty		
21MBA204.5	21MBA204.5 Design a project network	
21MBA204.6	Determine critical path using PERT and CPM	

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year
Textb	ooks			
1	Operation Research: An Introduction	H.A. Taha	Pearson Publication	2016
2	Introduction to Operations Research	P K Gupta and D.S. Hira	S. Chand	2016
Refer	ence Books			
1	Quantitative Techniques in management	N D Vohra	McGraw Hill	2015
2	Operation Research	J K Sharma	McMillan Publications	2016

- 1. https://www.youtube.com/watch?v=2EvC1v1FI2k
- 2. https://www.youtube.com/watch?v=ItOuvM2KmD4
- 3. https://www.youtube.com/watch?v=pnJUzNFn3CA
- 4. https://www.youtube.com/watch?v=G6EeJbRMSxE

## Course Articulation Matrix

Course	Program Outcomes						
Outcomes (COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
21MBA204.1	-	2	-	-	-	-	-
21MBA204.2	-	2	-	-	-	-	-
21MBA204.3	2	-	-	-	-	-	-
21MBA204.4	2	-	-	-	-	-	-
21MBA204.5	-	2	-	-	-	-	-
21MBA204.6	-	2	-	-	-	-	-

STRATEGIC MANAGEMENT					
Course Code	21MBA205	CIE Marks	50		
Teaching Hours/Week (L:T:P:S)	4:0:0:0	SEE Marks	50		
Credits	04	Exam Hours	03		

#### **Course Learning Objectives:**

- 1. To discuss the core concepts of strategic management.
- 2. To evaluate various business strategies in dynamic market environments.
- 3. To develop insights into various strategic management models.
- 4. To originate business planning in different environments and strategy implementation

#### **Module-1 Introduction**

10 hours

Meaning and Nature of Strategic Management, its Importance and Relevance and. Characteristics of Strategic Management, The Strategic Management Process. Relationship Between a Company's Strategy and its Business Model.

#### **Module -2 External Analysis**

10 hours

Strategically Relevant Components of a Company's External Environment – Industry Analysis - Factors Driving Industry Change and its Impact - Porter's Dominant Economic Feature - Competitive Environment Analysis - Porter's Five Forces Model – Key Success Factors Concept and Implementation. Challenges faced by startups in the globalized market, Proposition of a Business plan that includes description of recommended strategy, Creating strategies for the growth of a family business, Sustainability of Business

## **Module -3 Internal Analysis**

10 hours

Describe Strategic Vision, Mission, Goals, Long Term Objectives, Short-Term Objectives and Discuss Their Value to the Strategic Management Process, Resources, Capabilities, Competencies, Resource Based View of the firm (RBV), Balanced Score Card, SWOT Analysis, Value Chain Analysis, Benchmarking.

## **Module -4 Strategy Formulation**

10 hours

Business Strategies –Porter's Generic Strategies: Low Cost, Differentiation, Best Cost, Focused Low Cost and Focused Differentiation, Corporate Strategies – Growth Strategies (Internal Growth, External Growth, Integration, Diversification, Mergers, Strategic Alliances), Stability Strategies (No-Change, Profit and Proceed With Caution), Retrenchment Strategies (Turnaround, Divestment and Liquation), International Business Level Strategies.

#### **Module -5 Strategy Implementation and Control**

10 hours

Strategy Implementation -Organisational Structure, Strategic Leadership and Organisational Culture.

Strategic Control: Focus of Strategic Control, Establishing Strategic Controls (Premise Control, Strategic Surveillance, Special Alert Control, Implementation Control), Exerting Strategic Control (through Competitive Benchmarking, Performance and Formal and Informal Organisations). Case Study on Strategic control.

#### **Course Outcomes:**

At the end of the	At the end of the course the student will be able to.				
21MBA205.1	Assess the relationship between the Company's Strategy and its Business Model				
21MBA205.2	Analyse company's external environment				
21MBA205.3	Appraise company's internal environment				
21MBA205.4	Discuss Strategy formulation with a focus on generic strategies				
21MBA205.5	Defend strategy implementation by focusing on Strategic control				
21MBA205.6	Justify competitive benchmarking for organisations.				

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year
Text	books			
1	Crafting and Executing Strategy	A Thompson Jr, Margaret A. And John E Gamble	Mc Graw Hill Publication, New Delhi	21st edition, 2019
2	Strategic Management	Hitt & Manikutti	Cengage learning	2018
3	Strategic Management	Fred R David	PHI Learning Private Ltd, New Delhi	2011
Refe	erence Books			
1	Strategic Management – Competitiveness and Globalization:	Michael Hitt, Duane Ireland, Robert E. Hokinson	South-Western, Thomson Learning.	2018

2	Crafting and Executing Strategy	Arthur Thompson, A.J. Strickland, Arun Jain	Mc Graw hill- New Delhi	2015
3	Strategy and The Business Landscape	Pankaj Ghemawat	Pearson Education	2009

- 1. https://www.abacademies.org/journals/academy-of-strategic-management-journal-home.html
- 2. http://www.digimat.in/nptel/courses/video/122105024/L07.html
- 3. https://www.digimat.in/nptel/courses/video/110108047/L01.html

## **Course Articulation Matrix**

Course	Program Outcomes						
Outcomes (COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
21MBA205.1	2	2	-	-	-	-	2
21MBA205.2	2	2	-		2	-	2
21MBA205.3	2	2	-	2	-	-	-
21MBA205.4	2	2	-	2	-	-	-
21MBA205.5	2	2	-	2	2	-	-
21MBA205.6	2	2	-	2	2	-	-

# ENTREPRENEURSHIP AND LEGAL ASPECTS

Course Code	21MBA206	CIE Marks	50
Teaching Hours/Week (L:T:P:S)	4:0:0:0	SEE Marks	50
Credits	04	Exam Hours	03

#### **Course Learning Objectives:**

- To develop and strengthen entrepreneurial quality and motivation in students.
- 2. To impart basic entrepreneurial skills and understandings to run a business efficiently and effectively.
- 3. To provide insights to students on entrepreneurship opportunities, sources of funding and institutions supporting entrepreneurs.
- To make students understand the ways of starting a company of their own.

#### Module -1 Introduction to Entrepreneur & Entrepreneurship

10 hours

Meaning of entrepreneur - Evolution of the concept - Functions of an Entrepreneur - Types of Entrepreneurs - Intrapreneur- an emerging class - Concept of Entrepreneurship -Entrepreneurial Culture - Stages in entrepreneurial process.

Creativity and Innovation: The role of creativity – The innovation Process – Sources of New Ideas – Methods of Generating Ideas – Creative Problem Solving – Entrepreneurial Process.

## **Module -2 Developing Business Model**

10 hours

Importance of Business Model – Starting a small-scale industry -Components of an Effective Business Model, Osterwalder Business Model Canvas.

Business Planning Process: Meaning of business plan - Business plan process - Advantages of business planning - Final Project Report with Feasibility Study - preparing a model project report for starting a new venture.

Business Continuity Management-Definition and scope, Drivers of BCM, Developing effective BCM capabilities.

Lab Component and assignment: Designing a Business Model Canvas

#### Module -3 Marketing function and forms of organization

10 hours

Industry Analysis – Competitor Analysis – Marketing Research for the New Venture – Defining the Purpose or Objectives – Gathering Data from Secondary Sources – Gathering Information from Primary Sources – Analyzing and Interpreting the Results – The Marketing Process Forms of business organization: Sole Proprietorship – Partnership – Limited liability partnership - Joint Stock Companies and Cooperatives.

Family Business: Importance of family business - Types - History - Responsibilities and rights of shareholders of a family business - Succession in family business - Pitfalls of the family business - strategies for improving the capability of family business - improving family business performance.

#### Module -4 Entrepreneurial finance

10 hours

Entrepreneurial finance- Estimating the financial needs of a new venture, internal sources of finance, external sources of finance, components of financial plan.

Institutions supporting Entrepreneurs: Small industry financing developing countries - A brief overview of financial institutions in India - Central level and state level institutions - SIDBI - NABARD - IDBI - SIDCO - Indian Institute of Entrepreneurship - DIC - Single Window - Latest Industrial Policy of Government of India.

## Module -5 Rules and Legislation

10 hours

Applicability of Legislation; Industries Development (Regulations) Act, 1951; Factories Act, 1948; Industrial Employment (Standing Orders) Act, 1946, Suspension, Stoppage of work, Termination of employment; Karnataka Shops and Establishment Act, 1961; Environment (Protection) Act, 1986; The sale of Goods Act, 1930; Industrial Dispute Act 1947.

New Labour Code, 2020: Salient features- Wage Code; Social Security Code; Occupational, Safety, Health and Working conditions Code; Industrial Relations Code.

**Company Incorporation:** Process of Company Incorporation; process of registration. Intellectual property protection and Ethics: Patents – Copyright - Trademark- Geographical indications – Ethical and social responsibility and challenges.

Course Outcomes: At the end of the course the student will be able to:					
21MBA206.1	Appraise entrepreneurship and the role of creativity to setup a business.				
21MBA206.2	Evaluate various business models and B-Plans across Business sectors.				
21MBA206.3	Analyse the importance of marketing and different forms of businesses.				
21MBA206.4	Explain various sources of funding and institutions supporting entrepreneurs.				
21MBA206.5	Examine the legal aspects and new labour code				
21MBA206.6	Appraise the process of company incorporation and the ways to protect the ideas.				

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year
		Textbooks		
1	Vasant Desai	Project Management and Entrepreneurship	Himalaya Publishing House	2017
2	Donald F. Kuratko	Entrepreneurship	South-Western	2019
		Reference Book	XS .	
1	Charantimath Poornima M	Entrepreneurship Development and Small Business Enterprises	Pearson Education	2018
2	T.N.Chhabra	Entrepreneurship Development	Sun India Publications	2019

- 1. https://www.yourarticlelibrary.com/entrepreneurship/entrepreneurand-entrepreneurship-development/89626
- 2. https://www.youtube.com/watch?v=12eD3K5Peu8

## **Course Articulation Matrix**

Course	Program Outcomes							
Outcomes (COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	
21MBA206.1	2	-	-	-	-	-	-	
21MBA206.2	2	2	-	-	-	-	2	
21MBA206.3	2	-	2	-	-	-	-	
21MBA206.4	2	-	-	-	-	-	2	
21MBA206.5	-	-	-	2	-	-	-	
21MBA206.6	2	-	-	2	-	-	-	

## INFORMATION TECHNOLOGY FOR BUSINESS

Course Code	21MTB207	CIE Marks	50
Teaching Hours/Week (L:T:P:S)	0:0:2:0	SEE Marks	50
Credits	00	Exam Hours	03

#### **Course Learning Objectives:**

- 1. Able to identify all physical components of a computer system when dismantled and explain how they act as a system
- 2. Apply knowledge of computing to analyse a business problem
- 3. Able to work effectively with a range of current, standard, office productivity software applications.
- 4. Adapt quickly to new hardware and software releases.

#### **Module-1 Introduction to Computer**

Computer Evolution: Brief history of Computer, Computer generations, Classification of Computer, Components of a Computer System: CPU, Control Unit, ALU, Input Devices, Output Devices, Storage Devices and Other Peripherals.

#### Module-2 Software: System Software & Application Software

Concepts of Hardware and Software; Concept of Computing, Data and Information, Types of Softwares: System Software & Application Software. What is an Operating System; Basics of Popular Operating Systems

#### Module-3 Microsoft Office Tools

Introduction to Microsoft Office Tools: MS Word, MS Excel, MS Powerpoint

## **Module-4 Google Apps for Work**

Gmail, Google Drive, Google Docs, Google Sheets, Google Slides, Google Forms, Google Sites, Calendar, Keep

#### **Module-5 Introduction to Business Analytics**

Google Analytics, Analytics for Google Sheet/MS Excel, Working with any of the Online Business analytics Tool, Computer Security, Artificial Intelligence, Blockchain – A Bird's Eye View

#### **Course Outcomes:**

21MTB207.1		Identify the hardware components and explain their role						
21MTB207.2		Classify the application software and compare operating software						
21MTB207.3		Apply the MS office tools to create a business document, analyse and in-terpret for decision making						
21MTB207.4		Apply the G suite tools for enhancing the productivity and collaboration						
21MTB207.5		Apply the tools of business analytics for data-based decision making						
21M7	ГВ207.6	Appraise the application of artificial intelligence in business						
Sl.	T:41	C 41 D I.	Name of the	Name of the	Edition			
No.	1111	e of the Book	Author/s	Publisher	and Year			
		Te	extbooks					
1	Science of	Analytics: The of Data-Driven Making Kindle	U Dinesh Kumar	Wiley	1/e, 2017			
2	Compute	er Fundamentals	Pradeep K. Sinha, Priti Sinha	BPB Publications	6/e, 2017			
Reference Books								
1	Operating	System Concepts	Abraham Silberschatz, Peter B. Galvin, Greg Gagne	Wiley	8/e, 2008			
2	Computin	g Fundamentals	Faithe Wempen	Wiley	2015			

## Weblinks

- 1. https://youtu.be/3j3avApkIcA
- 2. https://youtu.be/9gfER4p1jXM
- 3. https://support.office.com/en-us/office-training-center
- 4. https://gsuite.google.com/learning-center/products/quickstart/#!/
- 5. https://www.tableau.com/

## **Course Articulation Matrix**

Course Outcomes	Program Outcomes (POs)						
(COs)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2
21MTB207.1	1	1	-	-	-	-	-
21MTB207.2	1	1	-	-	-	-	-
21MTB207.3	2	2	1	-	1	-	-
21MTB207.4	-	2	1	-	1	-	-
21MTB207.5	2	2	1	-	1	-	-
21MTB207.6	2	2	-	-	-	-	-

## INDUSTRY ORIENTED TRAINING - II

(MATHEMATICAL APTITUDE SKILLS)

Course Code	21ITM208	CIE Marks	50
Teaching Hours/Week (L:T:P)	(0:2:0)	SEE Marks	-
Credits	-	Exam Hours	-

#### **Course Learning Objectives:**

- 1. To equip the students with basic concepts and tools of Mathematics to solve placement aptitude papers.
- 2. To enhance the problem solving skills and improve the basic mathematical skills to help students preparing for competitive examinations.

Module-1 4 Hours

**Number System:** Various types of Numbers; Tests of Divisibility; HCF and LCM; Roots and Squares.

**Algebra:** Identities; BODMAS Rule; Logarithms; Indices; Number Series; Simple Interest and Compound Interest.

Module-2 4 Hours

**Time and Work:** Facts and Formulae; Group work; Pipes and Cisterns. **Time and Distance:** Basics of Time, Speed and Distance; Average journey speed; Relative Speeds; Boats and Streams.

Module-3 4 Hours

**Average, Percentage, Age problems:** Average; Concept of percentage, Results on Population and Depreciation; Problems on ages.

**Profit and Loss:** Profit and Loss formulae; Percentage of profit and loss, Discount

Module-4 4 Hours

**Permutations, Combinations, Probability:** Factorial Notation; Permutations; Combinations; Random Experiment; Probability of Occurrence of events.

**Ratio, Proportion, Partnership:** Ratio; Ratio in terms of Percentage, Proportion, Mean Proportion; Variation; Partnership.

Module-5 4 Hours

**Geometry:** Pythagoras theorem - Heights and Distances; Area; Volume; Surface Area.

**Clock and Calendar:** Problems related to clocks; Calendars; odd days; leap year; Day of the week related to Odd days.

Course Outcomes: At the end of the course the student will be able to:					
21ITM208.1	Apply the basic concepts of quantitative abilities related to Number system.				
21ITM208.2	Evaluate time related problems by knowing the relationship between time/speed/distance or time/work.				
21ITM208.3	Apply the concepts of average, percentage, appreciation and depreciation in real life problems				
21ITM208.4	Solve application problems involving permutations and combinations.				
21ITM208.5	Apply Ratio and Proportion concepts to solve the partnership problems where people share the ownership.				
21ITM208.6	Apply the geometrical concepts in real- world applications.				

Sl. No.	Title of the Book	Name of the Author/s	Name of the Publisher	Edition and Year
		Textbooks		
1	Quantitative Aptitude for Competitive Examinations	Dr R S Aggarwal	S. Chand & Company LTD	44 <sup>th</sup> Edition
2	Quantitative Aptitude for Competitive Examination	R.K Tyagi	MTG Learning Media	

## **Course Articulation Matrix**

Course	Program Outcomes (PO)							
Outcomes (CO)	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	
21ITM208.1	2	2	-	-	-	-	-	
21ITM208.2	2	2	-	-	-	-	-	
21ITM208.3	2	2	-	-	-	-	-	
21ITM208.4	2	2	-	-	-	-	-	
21ITM208.5	2	2	-	-	-	-	-	
21ITM208.6	2	2	-	-	-	-	-	

1: Low 2: Medium 3: High



## St Joseph Engineering College

#### AN AUTONOMOUS INSTITUTION

(Affiliated to VTU, Belagavi and recognised by the AICTE, New Delhi. B.E. (CSE, ECE, EEE, ME, CIV) & MBA Accredited by NBA, New Delhi)

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